

The objective of the company is to provide products and services in a manner which conforms to the specified requirements of our customers and which also meets all applicable and statutory requirements. The company's business policies will be considerate of the need to continuously improve wherever possible. This quality policy has been implemented to assist and to support this requirement.

In order to achieve this objective, it is the company's policy to establish and maintain an effective and efficient Quality Management System (QMS), which addresses and meets the requirements of the ISO 9001:2008 Standard. The system regularly evaluates the processes involved and ensures we are consistent in meeting customer specifications. Quality Objectives have been established and included within the (QMS) to ensure that our services towards customers are continually improved.

It is the responsibility of top management to ensure that this Quality Policy is understood, implemented and maintained via line management to all those affected by the (QMS). This responsibility does not, however, remove the requirement for each employee to be responsible for the quality of their own work, together with a commitment to meeting customer needs.

Longwood Engineering's priority is to achieve the highest standards of performance throughout its business operations and in its dealings with customers and suppliers.

This Quality Policy supports these objectives and is understood, implemented and maintained at all levels within the Company, (signed by the Managing Director) and is reviewed for continuing suitability at each Management Review Meeting

The application and implementation of the ISO9001:2008 Standard ensures the continual improvement of the quality system; provides a framework for establishing and reviewing quality objectives and is further reviewed for continual suitability via an internal auditing programme. The results are discussed and evaluated at management review meetings.

We will train all our members of staff to perform their duties in line with our objectives and will regularly review our performance to ensure that those objectives are achieved and the effectiveness of our Quality Management System is continually improving.



**A G Taylor**  
**Managing Director**



**L-J Battye**  
**Director/Company Secretary**

Date: 22 December 2017

Review Date: (before) January 2019